



Client Satisfaction Survey

Scammell & Co would like to take this opportunity to thank you for your business.

We would appreciate it if you would take the time to complete the client survey below to help us improve our service.

Please return it by post to PO Box 3066, Port Adelaide 5015, or you can fax it to us on +61 8 8341 1566.

Thank you.

1. Nature of your matter: (please select one)

Injury Claim

Matrimonial

Probate

Property

Criminal

Commercial

Other

If other, please describe:

2. Who at Scammell & Co conducted your matter?

3. Did you feel welcome in our office?

Yes No

Comments:

4. Were the staff helpful and courteous?

Yes No

Comments:

5. Were any telephone messages you left returned promptly?

Yes No

Comments:

6. Were the people you dealt with readily available to you?

Yes No

Comments:



7. Did your matter receive prompt attention?

Yes No

Comments:

8. What aspects of the service which you received from Scammell & Co did you like?

9. Were there any aspects of the service which you did not like?

10. Are there other aspects of the service which you would like improved?

11. Do you have any other suggestions?

12. Would you recommend Scammell & Co to your family and friends?

Yes No

Optional:

Name: _____

Date: _____

Phone No: _____